

#### How To- Processing World Point Book Receipts & Sending Students Tracking & Pretest

#### Step 1: Login to the St. Louis Outlook Inbox

Locate any World Point Sales Invoice Transaction Emails with an attachment and open them \*They are sent from accounting@worldpoint.com



### Step 2: Open the attached invoice and find the Tracking Information

The UPS tracking number, what we shipped the student, and the shipping address will all be on the paid invoice





#### Step 3: Email the Student their Tracking Information and Pretest Instructions

Using the email template below, take the tracking number and shipping address and add them where appropriate in the email template

Attach the <u>Course specific</u> and <u>City specific</u> pre-course instructions to the email. \*These are located in Dropbox (username info@acls-bls-nashville.com) Then go to folder City Specific Pre-Course Instructions Open the "city" folder Download the course specific PDF Pre-course letter(s) needed

Email the student from the City Specific Outlook inbox and copy <u>info@aclsstlouis.com</u> on the email for a record.

#### Email Template-

SUBJECT LINE- Your CPR Class Book Order Has Shipped and Instructions!

Hi [Name],

Great news! Your CPR book(s) order has shipped. You will use this to prepare for your class and complete the pre-course self-assessment. We have attached instructions on how to complete this.

The attachment provides instructions for how to prepare for your course, and how to access the pre-course self-assessment. **THIS MUST BE COMPLETED PRIOR TO YOUR CLASS**, and you must bring the completion certificate with you to class.

The shipment and tracking information for your book order is listed below.

#### **UPS Tracking Number:** 0405 5036 0030 0274 0106

9405 5036 9930 0274 9196 63

#### Shipped to:

LAUREN MASLOWSKI 5450 MILTON RIDGE DR ARLINGTON TN 38002-5010

You can track it easily by clicking on the following link and then entering your tracking number listed above: <u>https://www.ups.com/track?loc=en\_US&requester=ST/</u>

If any information on your shipping address is incorrect, please reply to this email. We can update the information with the carrier to ensure your shipment still arrives on time!

Thank you again for choosing us for your training. We look forward to seeing you in class!

{Don't Forget to Insert City Signature in Email}



#### Step 4: Upload and Save the Paid Invoice Receipt to Dropbox

Go to Dropbox (username info@acls-bls-nashville.com) Then, 1-Receipts Folder Then current year Receipts folder Then World Point Receipts Then KimJay Folder inside the World Point Receipts Folder Open the current Month Folder Upload and Title the Receipt Title the invoice: date-World Point-Student Name-\$0.00 Example- 3-22-2022 World Point James Harris \$47.22

## **Step 5: Add the tracking information and confirmation for the uploaded the receipt to the World Point Spreadsheet**

Go to Dropbox (username info@acls-bls-nashville.com)

Then, 1-Receipts Folder

Then current year Receipts folder

Then World Point Receipts

Then open the excel file World Point Charges and Expense Tracker

CPR Tampa	☆		Only you
KimJay			Only you
2022 World Point Charges and Expense Tracker.xlsx	\$	3/23/2022 6:25 pm by you	Only you

Add the tracking number and that you uploaded the receipt in the far right column for that specific order

# **Step 6: Move the World Point Sales Invoice email to the Book Shipments- World Point folder in the inbox**





#### Step 7: Add the shipping details to the student block on CPR.Center

Find the customer's student block on CPR.Center for the order we shipped their book. \*To verify the correct order date, search the order # logged on the World Point Excel tracker in Dropbox for the student

In the notes section on the student block, add the following: UPS Tracking Number Shipping Address Book type(s) & quantities Shipped

#### **Example:**

1 BLS and 1 ACLS Book Shipped 3/23/2022 UPS Tracking Number: 1Z8E04W60398217273 Ship To: Sean Reese 410 42nd Ave. N. Suite 400 Nashville TN 37209

#### **Step 8: Move the copied Student Tracking emails to the Book Order Tracking Information Folder**



Step 9: Repeat this process for all World Point Sales Invoice Receipts